

We are HSBC Operations

Text on screen: We are a team of 36,000. We are in 52 countries.

HSBC employee 1: Good morning!

HSBC employee 2: Zǎoshang!

HSBC employee 3: Buenos días.

HSBC employee 4: Dobro jutro.

HSBC employee 5: Hello! This is GSC Malaysia!

HSBC employee 6: GSC China.

HSBC employee 7: GSC Chennai.

HSBC employee 8: GSC Philippines.

HSBC employee 9: HSBC Colombo.

HSBC employee 10: Mexico!

Text on screen: We are local.

HSBC employee 11: There's water, there are mountains, everything that you need for a good life in Manila.

HSBC employee 12: I like to explore the city of Toronto.

HSBC employee 13: Here, you can see the Guangzhou-typical building. I can spend my full day here and never get bored.

Text on screen: We are early risers.

HSBC employee 14: I'm here at about 6.15 am and I will be ready for work by 9.

HSBC employee 15: Six am in the morning. The CRS teams have taken up a challenge of cleaning up the beach today.

HSBC employee 16: Now I have to go to work and to catch my 9 am meeting.

Text on screen: We are active.

HSBC employee 17: My colleagues call me a fitness freak and I've got all of them into a habit of walking for a short break after lunch.

HSBC employee 18: I'm ready. Are you ready? Let's go!

Text on screen: We are proud of our work. Every year we process 1.7 trillion transactions. We open 9.4 million new accounts. We issue 23 million cards.

HSBC employee 19: We are dedicated to assisting our customers.

Text on screen: Every year we screen 16 million names.

HSBC employee 20: Thanks to my colleagues' efforts and mine, we can fight financial crime.

HSBC employee 21: We are like superheroes without a cape. We fight financial crime every day of our lives.

HSBC employee 22: What makes me smile at work? The people I work with and the fantastic things we do for the community.

Text on screen: We are focused on the future.

HSBC employee 23: We are thinking 2030.

HSBC employee 24: And delivering 2020.

HSBC employee 25: My vision for 2020 is to completely move to a digital platform for account opening processes.

HSBC employee 26: A lot of digitalisation. No more paper and no more manual work.

Text on screen: We are family.

HSBC employee 27: So many engagement activities happen here.

HSBC employee 28: We celebrate.

HSBC employee 29: Happy birthday to Kumar.

Text on screen: We are Operations.

HSBC employee 30: I'm a part of Operations, and I'm a part of HSBC.

HSBC employee 31: Why wouldn't you work for Operations? It's the best!